

PROVIDER ALERT

Optum Idaho Audit Tools Dec. 15, 2020

Alert Summary: Changes have been made to the network provider audit tools that will go into effect Jan. 15, 2021.

Dear Provider,

This is to inform you that our audit tools have been reviewed and approved for use in 2021 per Optum's policy to perform this review at least annually. Changes to the tools are outlined in the "Audit Tool Change Index for 2021". The updated tools and change index will be posted to optumidaho.com > For Network Providers > Guidelines & Policies on Jan. 15, 2021. The following tools have been revised for 2021:

- Family Support Site Tool
- Organizational Site Tool
- Peer Support Site Tool
- Skills Building Adult Record Tool
- Skills Building Youth Record Tool
- Treatment Record Tool

Optum will begin using the revised tools 30 days following the date of this notification. Any questions about this alert can be directed to your designated regional Senior Clinical Quality Analyst using the contact information below:

Regions 1 and 2: Tabatha Haywood, LMFT Office: 1-763-361-8854 tabatha.haywood@optum.com	Regions 3 and 5: Wayne Nubile, LCPC Office: 1-763-321-3301 wayne.nubile@optum.com
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Thank you, The Optum Idaho Team